

DATA PROCESSING ADDENDUM

This Data Processing Addendum (the “**Addendum**”) forms part of the Master Subscription Agreement or other written or electronic agreement between Journey Business Solutions, Inc. (“**Greta**”) and the entity defined herein (“**Customer**”) (each a “**Party**”) for the purchase of and/or subscription to the products and services offered by Greta and identified therein (the “**Services**”) (collectively, the “**Master Service Agreement**”). This Addendum applies to personal information of a consumer (as those terms are defined in the California Consumer Privacy Act of 2018, as amended (Cal. Civ. Code §§ 1798.100 to 1798.199) (“**CCPA**”)) collected by Customer in its capacity as a business under the CCPA and transferred to and processed by Greta in the course of providing the Services to Customer pursuant to the Agreement (the “**Customer-Provided Data**”), and establishes Greta as a service provider of Customer in accordance with the CCPA with respect to Customer-Provided Data. Terms defined in the CCPA carry the same meaning when used in this Addendum.

- 1. PROCESSING OF CUSTOMER-PROVIDED DATA.** Greta will only collect, use, retain, or disclose Customer-Provided Data for the contracted business purposes for which Customer provides or permits access to Customer-Provided Data in accordance with the Agreement (including, without limitation, in furtherance of providing the Services), and Greta will not collect, use, retain, disclose, sell, or otherwise make Customer-Provided Data available for its own commercial purposes or in any way that does not comply with the CCPA. Greta will limit the collection, use, retention, and disclosure of Customer Provided Data to activities reasonably necessary and proportionate to achieve the contracted business purposes or another compatible operational purpose. Customer agrees that Greta may engage other service providers to assist in providing the contracted Services under the Agreement. In the event of a legal requirement requiring Greta to disclose Customer-Provided Data for a purpose unrelated to the contracted business purposes, Greta will first inform Customer of the legal requirement and give Customer the opportunity to object or challenge the requirement, unless the law otherwise prohibits such notice. If the CCPA permits, Greta may aggregate, deidentify, or anonymize Customer-Provided Data so it no longer meets the CCPA’s personal information definition. In such instances, Greta will not attempt to or actually re-identify any previously aggregated, deidentified, or anonymized data and will contractually prohibit downstream data recipients from attempting to or actually re-identifying such data.
- 2. CUSTOMER’S CCPA OBLIGATIONS.** Customer will collect Customer-Provided Data and other consumer personal information in accordance with applicable laws, including, without limitation, the CCPA, and in accordance with its privacy notice. In the event that Greta receives a request submitted by or on behalf of a consumer seeking to exercise a right under the CCPA with respect to any Customer-Provided Data, Greta may deny such request on the grounds that it is a service provider with respect to the Customer-Provided Data and advise the consumer to make the request directly with Customer. Notwithstanding the foregoing, Customer will be solely responsible for handling and communicating with consumers with respect to such requests.
- 3. WARRANTIES AND CCPA CERTIFICATION.** Each Party agrees to comply with all applicable requirements of the CCPA when collecting, using, retaining, or disclosing Customer-Provided Data. The individual executing this Addendum on behalf of Customer represents and warrants that they have the legal authority to bind Customer to

the terms hereof. Greta certifies that it understands this Addendum's and the CCPA's restrictions and prohibitions on selling Customer-Provided Data and retaining, using, or disclosing Customer-Provided Data outside of the Parties' direct business relationship, and it will comply with them.

4. **ENTIRE AGREEMENT; CONFLICT.** This Addendum supersedes and replaces all prior and contemporaneous agreements, oral and written, with respect to the subject matter of this Addendum. Except as amended by this Addendum, the Agreement will remain in full force and effect. In the event of a conflict between this Addendum and the Agreement, the terms of this Addendum will control. Any claims brought under this Addendum will be subject to the terms and conditions of the Agreement.